



BLUE REEF AQUARIUM, ROCK-A-NORE ROAD HASTINGS

RISK ASSESSMENT FOR GROUP VISITS

As part of our Health and Safety Policy risk assessments are carried out in regard working areas and public access areas. Individual jobs have also been assessed. The presence of visitors is covered by our Public Liability Insurance which is renewed on October 31st each year.

Group Leaders are invited to make a preview trip to prepare for their visits.

Group leaders are requested to adequately supervise or accompany children when on site.

First Aid or medical attention

First Aid is always available. First Aid trained staff can be contacted by the front reception desk. A full First Aid kit is located in the cash office and is also available from displays and/or kitchen staff also.

Lost Children

All till points are equipped with radios to communicate to all staff regarding lost children. We have a lost child policy in place, All lost children will be kept in a public place until guardian is found.

Evacuation and Fire Drill

Staff are trained to deal with visitor evacuation in the event of a fire, explosion or bomb threat.

Marked fire extinguishers are present in all display, retail and catering areas. Fire alarm call points are situated throughout the Aquarium. Fire alarm checks are regularly carried out and inspections made as part of a routine.

Emergency exits are clearly marked in regulation green and white luminous signage.

Off limit areas

Working area (no public access) are kept locked at all times.

Chemical and veterinary substances on site are listed in COSHH sheets and securely stored away from the public.



Contact with the fish

Visitors are advised verbally and with written signage not to touch the fish.

Hand washing facilities are available in the toilets should any visitor come into contact with any of the creatures.

It is important that the **group leaders** stress to the children the importance of washing hands after contact with any animal to reduce likelihood of infection.

For further information

Our Health and Safety Policy is available for consultation by arrangement,

For more information or to arrange a group trip please do not hesitate to contact us.

Telephone: 01424 718776

Email: hastings@bluereefaquarium.co.uk