



BLUE REEF AQUARIUM, ROCK-A-NORE ROAD HASTINGS

RISK ASSESSMENT FOR GROUP VISITS

Once a booking is confirmed your school is welcome to have two free tickets to make a pre-visit recce. Please give us a call on 01424 718776 to book in your free pre-visit.

The risk assessments produced in this document should be used as a guide only and an opportunity to conduct a full risk assessment in person prior to your booked visit is made available through a bookable free pre-visit for up to two people.

Important information - Insurance: Aspen Insurance | Policy Number: UKA6NQ6180PH

Coronavirus (COVID 19) update.

We have taken additional measures developed on the advice of local public health authorities to make our cleaning and hygiene protocols even more rigorous:

- Our teams are receiving ongoing briefings and enhanced operating protocols
- We have increased cleaning of our premises including lifts, door handles, toilets, tables, chairs using cleaning products suitable for the killing of corona virus
- We have displayed posters around the premises advising and reminding visitors of personal hygiene and government advice to reduce the spread of the virus.
- We have reduced the number of potential touch points around the premises.

As part of our Health and Safety Policy risk assessments are carried out in regard working areas and public access areas. Individual jobs have also been assessed. The presence of visitors is covered by our Public Liability Insurance which is renewed on October 31st each year.

Group leaders are requested to adequately supervise or accompany children when on site.

First Aid or medical attention

First Aid is always available. First Aid trained staff can be contacted by the front reception desk. A full First Aid kit is located in the cash office and is also available from displays and/or kitchen staff also.

Lost Children

All till points are equipped with radios to communicate to all staff regarding lost children. We have a lost child policy in place, All lost children will be kept in a public place until guardian is found.

Evacuation and Fire Drill

Staff are trained to deal with visitor evacuation in the event of a fire, explosion or bomb threat.

Marked fire extinguishers are present in all display, retail and catering areas. Fire alarm call points are situated throughout the Aquarium. Fire alarm checks are regularly carried out and inspections made as part of a routine.

Emergency exits are clearly marked in regulation green and white luminous signage.

Off limit areas

Working areas (no public access) are kept locked at all times.

Chemical and veterinary substances on site are listed in COSHH sheets and securely stored away from the public.

Contact with the fish

Visitors are advised verbally and with written signage not to touch the fish.

Hand washing facilities are available in the toilets should any visitor come into contact with any of the creatures.

It is important that the **group leaders** stress to the children the importance of washing hands after contact with any animal to reduce likelihood of infection.

For further information

Our Health and Safety Policy is available for consultation by arrangement,

For more information or to arrange a group trip please do not hesitate to contact us.

Telephone: 01424 718776

Email: hastings@bluereefaquarium.co.uk

Reviewed March 2020